

# NSSE 2025

## Student Comments

### West Texas A&M University

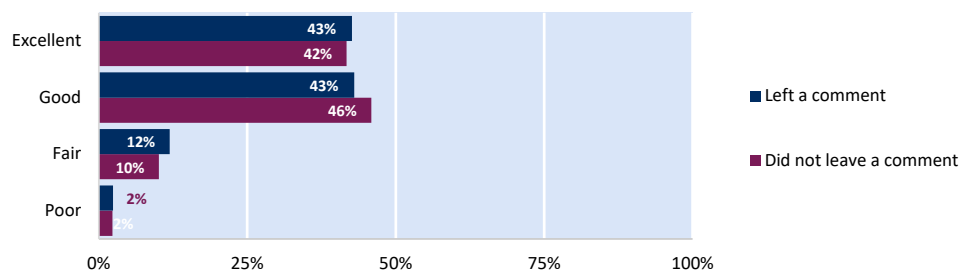
This report displays confidential comments your students provided in response to up to three open-ended questions. Questions appear in the following Topical Modules: Academic Advising, Career and Workforce Preparation, Civic Engagement, Experiences with Online Learning, First-Year Experiences and Senior Transitions, HIP Quality, and Mental Health and Well-Being) and the survey ended with one final question (NSSE provided four options, or your institution could customize this prompt). This file contains separate tabs for each source, as appropriate, with end-of-survey (EoS) comments further divided into tabs for first-year and senior students. Each tab contains the wording of the corresponding question.

Module comments are sorted by class and major. End-of-survey comments are sorted by overall satisfaction and major. Your Student Comments data file contains additional background and social identity variables.

#### How Satisfied Were Student Commenters with Their Educational Experience?

Figure 1 displays your students' responses to the item "How would you evaluate your entire educational experience at this institution?" (variable name *evalexp*) by whether they left an end-of-survey comment. These results indicate whether students who provided a comment were more or less satisfied than those who left no comment. Student-level responses to this item are included in the End-of-Survey (EoS) tabs under the heading "Response to *evalexp*."

Figure 1. How would you evaluate your entire educational experience at this institution? (*evalexp*)



#### Identified Data Also Provided

Because the comments are confidential, student identifiers are not given in this report but are provided in a separate SPSS datafile named "NSSE25 Student Comments (WTAMU).sav".

#### Important

These comments appear exactly as the students entered them and **may not be suitable for distribution without prior review**. Faculty members, administrators, or other students may be mentioned by name, and comments were not edited for grammar, offensive language, excessive length, or otherwise questionable content. For this reason, please use discretion when using, storing, and disseminating this report and the Student Comments data file.



# NSSE 2025 Student Comments

## End-of-Survey: First-Year Students

### West Texas A&M University

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions), or provide their own prompt. 109 first-year students responded to the following:

#### What has been most satisfying about your experience so far at this institution?

Response to <i>evalexp</i>	Major	Comment
Excellent	Biology (general)	The institution has been a great help financially and academically which has been a great help
Excellent	Biology (general)	My most satisfying experience has been getting good grades after putting effort into studying.
Excellent	Biology (general)	Easy courses and good professors.
Excellent	Agriculture	Getting to meet people from different backgrounds and areas from me and learning from them
Excellent	Agriculture	The way how everything I might need is easily available and at my services along with the staff. they are always willing to help and willing to let me help them.
Excellent	Agriculture	I am my own person.
Excellent	Agriculture	the people
Excellent	Biochemistry or biophysics	The most Saturday part apart this institution is the amount of individualized help you can receive around campus.
Excellent	Botany	Making connections and feeling at home.
Excellent	Environmental science/studies	The accommodation of teachers
Excellent	Accounting	Meeting new people.
Excellent	Accounting	The professors have been so kind!
Excellent	Entrepreneurial studies	Meeting people
Excellent	Management	getting a high gpa
Excellent	Other communications	the small school feeling and knowing you can ask help from your professors
Excellent	Other communications	The agriculture program as a whole.
Excellent	Early childhood education	I love the online aspect, it helps me in many ways. I get to work while attending college and I get to live by myself and in my hometown.
Excellent	Early childhood education	The learning experience was very satisfying.
Excellent	Elementary, middle school education	The workload is usually very manageable. Meeting with advisors has been very helpful and impactful. The campus is very pleasing to the eye and students I have interacted with are very friendly.
Excellent	Music or art education	Making new friends and knowing something is always bigger than myself.
Excellent	Other education	Achieving my goals
Excellent	Aero-, astronautical engineering	As a 16-year-old in college through online school, the most satisfying part of my experience has been the flexibility and independence it allows. I've been able to work at my own pace, dive deeper into subjects I'm passionate about, and manage my time in a way that fits my learning style. Even though it's online, I've still felt supported by professors and advisors who are always willing to help. It's been really rewarding to challenge myself academically at a young age and feel like I'm genuinely growing
Excellent	Mechanical engineering	The people I have met at the rec center
Excellent	Mechanical engineering	A career-focused education, and most especially the experienced professors who, due to small class sizes, are able to individually interact and guide their students.
Excellent	Petroleum engineering	Everyone is nice and it has been enjoyable being here.
Excellent	Healthcare administration and policy	The people that I've met. Almost everyone is quite friendly and enjoyable to be around.
Excellent	Kinesiology	That it has been an opportunity to meet a hundred new people, and make new friends, and stretch out of my comfort zone where it was needed. The personal growth and support I have received from other people, whether they are here or at home, has been the biggest blessing to me.
Excellent	Speech therapy	The friendships I have made with people around me.
Excellent	Veterinary science	The most satisfying experience has been the way I can achieve my goals from the feedback.

Excellent	Veterinary science	Agriculture building, the faculty and students, best place I've ever been. Specially Paighton Gouldy, super supportive and very helpful
Excellent	Veterinary science	I love most of the professors and truly believe they want me to succeed. I also love how different it is from where I am from ( a big city). Lastly I love the community and friends I have made here.
Excellent	Veterinary science	The people here are great and so are the professors
Excellent	Veterinary science	The people and professors are amazing
Excellent	Veterinary science	My professors have been amazing and very helpful.
Excellent	Veterinary science	I appreciate the student to professor ratio, financial help, and support throughout every aspect of college life.
Excellent	Veterinary science	I have enjoyed the community that I am in with my friends!
Excellent	Criminal justice	The people are nice!
Excellent	Social work	The most satisfying aspect of my college experience was getting introduced to my major by an amazing professor who cared a lot about what she did and the students she taught. She assured her students that social workers have lots of work opportunities and that not all attributes of social work are as bad as people make it out to be. She also pointed out the troubles and the reality of the social work profession. Overall, that course was the most satisfying experience while attending this institution.
Good	Arts, fine and applied	The sport things that people can do to have fun
Good	English (language and literature)	Professors' different perspectives regarding their workforce and explaining why they believe what they do.
Good	English (language and literature)	Im a dual credit student, so I only know the teachers but they are good.
Good	History	The Panhandle plains museum has helped further learn more about my chosen career path and how to study more about.
Good	Agriculture	I really enjoy most of my professors
Good	Agriculture	Meeting new people
Good	Agriculture	Friendly teachers
Good	Agriculture	the course materials
Good	Agriculture	Meeting people I actually got along with and staying in contact with. On top of that taking a class and actually thoroughly enjoying it.
Good	Agriculture	I think i would say just how friendly everyone is. I spend most my time in the Ag building and everyone is constantly talking to everyone.
Good	Environmental science/studies	My advisor, Dr. Hiranuma, has been fantastically kind and helpful. He deserves the world.
Good	Other biological sciences	The people in cross hall, the CA's
Good	Other biological sciences	The sense of being part of a community that cares about my wants and need and helps me reach my goals.
Good	Other biological sciences	The accommodations
Good	Other biological sciences	The clubs
Good	Computer science (including cyber security)	Communicating with instructors about classwork. Most of them have been very responsive and pleasant to work with.
Good	Psychology	The community feeling and smaller class sizes.
Good	Management	Being able to comfortably ask for help when needed. I love being able to find and explore options
Good	Marketing	I have liked most of my professors and the atmosphere.
Good	Other business	Making friends
Good	Other business	Engaging, helpful professors who clearly love and are knowledgeable about their content.
Good	Communications (general)	I think the advising services have been my most satisfying experience, For the most part, they are always helpful and never leave without making sure you've been helped to the fullest extent.
Good	Communications (general)	The most satisfying about my experience so far at this institution is the professors I have had classes with. They do their best to teach students and provide feedback. Although sometimes the feedback would be quite late it was still very informative. It is satisfying because it's nice to receive feedback on a assignment that you had almost no idea what to do.
Good	Other communications	So Satisfying
Good	Other communications	Events, freedom of choice
Good	Other communications	Meeting new people
Good	Early childhood education	The location and its services

Good	Music or art education	I have had support from all of my peers and faculty members.
Good	Other education	There are many opportunities available to students regarding career paths, social activities, learning, etc..
Good	Other education	I feel like most people at WTAMU actually care about me and my wellbeing.
Good	Other education	They way people connect with eachother and most of the teachers are willing to help and they way there is community on campus it doesn't feel like everything is just about class but abiur getting involved in as many things as possible and it doesn't have to even be with in ur career goals like I am in the pottery club and they are super welcoming to me as a beginner and not a art major
Good	Other education	Making all the conections and networking
Good	Civil engineering	Being able to meet new people. I feel that everyone in college is after the same goal of just graduating. People who go to college are often really friendly.
Good	Civil engineering	idk
Good	Civil engineering	Making friends
Good	Civil engineering	The overall willingness of teachers, advisors, and tutors to help students understand the material they are learning.
Good	Electrical or electronic engineering	As a high school student taking college courses, I have enjoyed the more professional college atmosphere. It has been nice to make friends that I would not have met otherwise.
Good	Mechanical engineering	Getting to meet some professors who assist with helping get to my goals.
Good	Mechanical engineering	What I have found most satisfying about my experience so far has been that I have been able to see my growth in my understanding of the work I am assigned. Situations or problems that I once had no idea on how to approach, unravel in my mind.
Good	Mechanical engineering	By far it has been the people, the way the institution set up housing, so we get put with the people wiht similar interests really helps people get to know each other and find new friends.
Good	Other engineering	I've loved being on the men's club volleyball team, as I've made most of my friends through it and it's been a very fun experience.
Good	Health science	Since I started here at WT I feel that I have learned a lot more about myself. I have become more comfortable in my own skin and have been trying to open up more by meeting new people. I have always been a shy person, but everyone I have talked to at WT has been extremely nice, and is helping me overcome some of my social anxiety. The campus is also beautiful, I love exploring it and taking in all of its beautiful architecture and art.
Good	Kinesiology	Great education for a good price
Good	Kinesiology	Meeting new people
Good	Nursing	Talking with advising and housing
Good	Nursing	Everyone is super nice and welcoming.
Good	Veterinary science	the beautiful landscaping and small classes
Good	Veterinary science	Meeting new people and staff willing to help with my career goals
Good	Veterinary science	I like the environment here and the classes that I attend I enjoy very much.
Good	Veterinary science	Academic success and various resources available to achieve such success.
Good	Veterinary science	just finishing assignments and making good grades
Good	Veterinary science	They actually care.
Good	Veterinary science	The community-like feeling the university gives.
Good	Other health professions	The friends I have made.
Good	Military science	400
Good	Social work	everything
Good	Social work	The community is outstanding, i feel like i belong i always have places to go when i need help.
Good	General studies	I appreciate that the instructors have been nice to work with and always get back to me fast.
Good	Undecided, undeclared	Again I don't really know being a PUP student. So far my professors have be
Good		Easy to communicate with advisors and admission officers. Professors are helpful and ready to answer any questions.
Fair	Art history	Making friends
Fair	Agriculture	The ability to work on my school at home.
Fair	Other biological sciences	The professors have been pretty good and I been getting really good grades
Fair	Accounting	Meeting new people
Fair	Mathematics education	Seeing how important my family is. Without them I do not know If I would be here. They are my support system, and I do care for them. I want to make them proud.
Fair	Civil engineering	Really just the community

Fair	Nursing	The people were very welcoming and made me feel right at home since home is so far away. I love how every organization is always hosting something fun for the students to attend.
Fair	Nursing	While attending this institution I have truly enjoyed growing my knowledge and strengthening my abilities to their best.
Fair	Other health professions	Meeting my lesson and music therapy professors.
Poor	Mechanical engineering	Literally nothing.
	Criminal justice	Online class work

# NSSE 2025 Student Comments

## End-of-Survey: First-Year Students

### West Texas A&M University

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions), or provide their own prompt. 101 first-year students responded to the following:

#### What has been most disappointing?

Response to <i>evalexpr</i>	Major	Comment
Excellent	Biology (general)	Not having a Pre Pa program
Excellent	Biology (general)	My most disappointing experience was when I got a D on an exam, even after I had spent a lot of time studying for it.
Excellent	Biology (general)	Nothing really. However I do wish they'd give free tickets to Buffs games to Dual Credit High Schoolers butt
Excellent	Agriculture	The parking lots. I myself drive a pretty huge truck. Not only is there rarely any open parking lots, but the spots are ridiculously small. I speak for all those that drive large trucks and vehicles that don't typically fit in normal size parking spots, we get ticketed for taking up two spots just to fit in a parking spot. It's disappointing for me to attend a university where I get in trouble and have to pay the consequences for something I can not help.
Excellent	Agriculture	They want to stick me in a box.
Excellent	Agriculture	the food
Excellent	Biochemistry or biophysics	The most disappointing has been the thr lack of some classes and majors that are available at other 4 year institutions
Excellent	Botany	The dining hall
Excellent	Environmental science/studies	The food
Excellent	Accounting	Having to spend extra money on meal plans that I do not use up.
Excellent	Accounting	Lack of scholarships for freshman/sophomore accounting majors.
Excellent	Entrepreneurial studies	Nothing
Excellent	Management	getting low scores on exams
Excellent	Other communications	n/a
Excellent	Early childhood education	Professors not wanting to teach from week to week. Having lechures and only an handful of assignments to pass is hard.
Excellent	Elementary, middle school education	So far I have not been disappointed.
Excellent	Music or art education	N/A
Excellent	Other education	Conflict with proffers not knowing about epilepsy
Excellent	Aero-, astronautical engineering	Honestly, one of the more disappointing parts has been how difficult it can be to stay motivated sometimes. Since I'm doing online school, it can be easy to fall into a routine or feel disconnected from the structure that an in-person environment might offer. Even though I enjoy the independence, there are times when it's hard to stay fully engaged or feel a strong connection to the institution as a whole
Excellent	Mechanical engineering	Number places to meet and hang with other students
Excellent	Mechanical engineering	The size of the school is both its greatest advantage and its greatest drawback; I of course wish they had more resources for modernized engineering equipment and so forth.
Excellent	Petroleum engineering	they don't offer my degree
Excellent	Healthcare administration and policy	The most disappointing is the overload of work I've gotten myself into.
Excellent	Kinesiology	The most disappointing thing I have experienced is being almost done with my Freshman year and still not being certain what I am going to do for a career, and not entirely sure about a major, either. But I have hope that it will be a great experience regardless, and that my career will grow more clear the more I work through college.
Excellent	Nursing	The lack of urgency to fix wifi. Ignoring costly problem that inevitably cause damage. Giving money to athletics when there are many more buildings or systems that could use upgrades.
Excellent	Speech therapy	Nothing has really been disappointing.

Excellent	Veterinary science	Rather not say
Excellent	Veterinary science	The housing and meal plan expectations. Getting rid of the cheapest meal plan was a terrible idea and I greatly dislike the rule of having to live on campus till you're 20. As some one who will graduate in three years instead of four it means I would only get one year off campus.
Excellent	Veterinary science	The general classes I have to take are basically repeats of hogschool
Excellent	Veterinary science	Nothing!
Excellent	Veterinary science	My assigned advisor this semester was MIA and never got back to me about making an appointment after multiple emails and messages.
Excellent	Veterinary science	I haven't experienced a disappointment at this institution.
Excellent	Veterinary science	Adjusting to distance from family
Excellent	Criminal justice	None
Excellent	Social work	The most disappointing has been the dorms. I live in Guenther, and I have met some amazing people, but the overall living situation is not the best. My parents and I have invested lots of money into this university, and most of it goes to housing. In Guenther, I can hear everything the people beside me do and say. I live next to the boys' dorm and there are times when they are making so much noise that I am not able to sleep or study in my own dorm. Because of that, it also makes me feel like I have to tiptoe in my private dorm so that I do not annoy the people next to me.
Good	Arts, fine and applied	Nothing so far
Good	English (language and literature)	I can't think of anything.
Good	English (language and literature)	Nothing to be honest.
Good	Agriculture	The people here aren't very welcoming to me. The financial aid office is of no help and they have always pushed my questions aside and brushed me off which was very frustrating. I had to have Gretchen contact them and make them talk to me.
Good	Agriculture	Campus events
Good	Agriculture	The Tech Com Class grading system
Good	Agriculture	The exams
Good	Agriculture	Only having two friends and feeling very alone on some days, as well as having an awful roommate.
Good	Agriculture	I can't think of anything.
Good	Environmental science/studies	My NSO was very unorganized and unhelpful. The inability to contact the housing office with issues and their unwillingness to work with me. The WiFi has made it very difficult to compete tasks. There's carrots in so many things in the caf, and my night vision has not improved.
Good	Other biological sciences	Not getting certain classes
Good	Other biological sciences	Lack of information for those who are not on-campus as often.
Good	Other biological sciences	I can't think of anything
Good	Computer science (including cyber security)	The lack of online courses. I would love to see a calculus course taught online!
Good	Psychology	<p>The academic advisors. The general advisor that I was assigned to do did not listen to at all about my plans and what courses I want to take as a Psych major, and instead told me that those classes would be "too much" but then told me to take one history and one American government courses because it would be "easier". Any time I reached out to ask questions or add a minor to my program, she was impatient and very rude.</p> <p>My faculty advisor, I do not have much to say as she has not responded to any of my emails. I have finally managed to get an appointment with her in a few days. I am not happy with the advising staff.</p>
Good	Marketing	The basic needs provided to students like food and internet.
Good	Other business	How hard it id
Good	Communications (general)	What has been most disappointing is the lack of understanding from one particular professor. In my opinion, she was very rude and the amount of time we had to do assignments for the amount of work was not sufficient.
Good	Communications (general)	The most disappointing thing that has happened to me in this institution was that my academic advisors were not helpful, as they made it seem as if I was bothering them instead.
Good	Other communications	Nothing so far
Good	Other communications	Not sure
Good	Other communications	Have not had a lot of opportunities to do things with my planned career



Good	Early childhood education	The gym closes at 10.
Good	Music or art education	The most disappointing is music. faculty not caring as much about the students.
Good	Other education	Faculty seemed to be dismissive of concerns I had in regard to struggling in my classes.
Good	Other education	Some professors just don't teach their coursework in an engaging or helpful way.
Good	Other education	being forced to live in the dorms
Good	Other education	They fact that i was told i wouldn't need the same services as I did in high school with my IEP and kow an needing them because of the lack of comprehension quickly i am failing quizzes 4 out 5 times due to have to take in information that we learn in class and them quiz on it at the end for thar same class period as show in my grade I can pass an exam but not a quiz the same day
Good	Other education	the food
Good	Civil engineering	timeing
Good	Civil engineering	How hard it was
Good	Civil engineering	Having to wonder why the career advice I have been given has not gotten me a part-time job yet.
Good	Electrical or electronic engineering	Some of my classes have expected me to have prior knowledge that I lacked. I was unaware I needed to have taken other classes before certain courses, and I wish that had been outlined before I registered.
Good	Mechanical engineering	The pointless classes which waste my money and time teaching me things I already know or don't need/care to know. These classes include English, history, and POSC. These classes don't make me a better engineer, but take away time I could be using to improve my engineering ability.
Good	Mechanical engineering	Sometime I am reached out too, a bit too late. For example, I was supposed to return my mailbox key before the start of the winter break, but I was not made aware of this fact until half-way through the spring semester nearing the time of greenlighting and class planning for the fall semester. There have been other matters of which I was made aware to late, but this is the most recent.
Good	Mechanical engineering	probably the food at the cafeteria, along with the Wi-Fi on campus, the nutritiional value is alright at best, and the taste is most of the time not very appealing, I hope that the menus would get changed around every now and then, so we don't have the same three types of food, pizza, burgers, and pasta. The Wi-Fi also needs to be fixed as I find it almost impossible to use my computer when I need it most in my dorm room especially. The Wi-Fi wasn't as bad as it is this semester.
Good	Other engineering	The campus facilities, like WiFi, food, and maintenance haven't been great. It all works, but it could definitely be much better for how expensive tuition is.
Good	Health science	I haven't really been disappointed by anything at this institution. However, I do wish that they could inform us a little sooner about campus Delays and closures, because as someone who has to commute to campus from Amarillo, there have been a few times I was already headed to campus when they sent out the email.
Good	Kinesiology	The bipolar weather
Good	Nursing	Most of my professors don't necessarily teach they preach. Some move too fast. Some are very vague
Good	Nursing	We don't have The Açai Bar on campus.
Good	Speech therapy	The internet
Good	Veterinary science	the little amount of tutoring for smaller classes
Good	Veterinary science	Advisement and causing me to have to load my schedule and get of my degree track
Good	Veterinary science	It has definitely been hard to find a place for me here let alone build any connections. I normally have no problem with it, anywhere I go, but it has been a struggle to find a student org I fit in, build relationships with my instructors, and finding friends.
Good	Veterinary science	Lack of connection as it feels like everyone is already so tight knit that new comers are like outsiders.
Good	Veterinary science	just when some things are not easy
Good	Veterinary science	Some professors have a confusing syllabus and take a very long time to get grades in.
Good	Veterinary science	Promptness of professors/advisor
Good	Military science	100
Good	Social work	everything
Good	Social work	the weather/ academic advising once forgot my appointment
Good	General studies	I have not really been disappointed at this school.
Good	Undecided, undeclared	Probably that I've already had one professor who was just ok and one class that I've dropped and I'm only in the middle of my third and fourth class. However I am only doing core classes right now so I'll give some grace for that.
Good		The use of AI to check on essays

Fair	Art history	Taking classes that the professors don't want to help or get to know their students
Fair	Agriculture	Having to take off work to take tests
Fair	Other biological sciences	The amount of people that leave campus on the weekend
Fair	Accounting	The food at the caf.
Fair	Mathematics education	The so called "College experience". I had a rough start to the semester, but I had to do things to better myself and the faculty could care less honestly.
Fair	Civil engineering	I think the priorities of the university, for example some amenities are outdated on campus and are constantly breaking down and need maintenance but we get more money into the football program instead, or the parking situation where theres not enough parking and students are forced to park in places that are questionable to park because invalid parking is enforced once every blue moon. But a more personal problem thats not too bug of a problem is the rec centers weight room not being big enough and doesnt have enough equipment to go around but the lack of space in the weight room is due to the over abundance of cardio equipment specifically the elliptical machines.
Fair	Nursing	Nothing has been disappointing; i enjoy every bit of West Texas A&M
Fair	Nursing	One thing that has been disappointing while attending this institution has been the lack of effective communication and community. Being a web-based student has made it increasingly difficult to feel like part of the Buff community cause there are many things that I can partake in such as the football games or being able to talk to my professors after class and obtain the in-person assistance when I'm struggling. I also rely on emails and announcements from my advisor and professors to obtain important information and most of the time I don't receive the information until much later, or I am stuck waiting on responses to emails I sent days ago asking important questions regarding my grades or registering for classes for the upcoming semester which made it incredibly stressful during winter break when I didn't think I was going to get registered in time because I was waiting to hear back from my advisor until the last minute and barely started my current curse on time.
Fair	Other health professions	Being told I don't know material/ comparing my learning to others. Not having performance anxiety being understood/ taken seriously.
Poor	Mechanical engineering	The campus food by far. Dorm room bathrooms are a close second.
	Criminal justice	The courses i wanted to take not being online

# NSSE 2025 Student Comments

## End-of-Survey: Seniors

### West Texas A&M University

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions), or provide their own prompt. 143 senior students responded to the following:

#### What has been most satisfying about your experience so far at this institution?

Response to <i>evalexp</i>	Major	Comment
Excellent	Arts, fine and applied	As I've practically lived here on campus for 4 or 5 years, it feels like a home. Some where that I was able to fit in and not feel uncomfortable. I think it will feel just as odd when I first arrived when I graduate and leave WTAMU. I honestly don't think I can imagine where I would have gone other than WT and I will definitely miss my teachers when I leave.
Excellent	Arts, fine and applied	The friendly environment as well as advancing my skills for my career.
Excellent	Spanish (language and literature)	Groups like F1rstGen
Excellent	Agriculture	I am the most satisfied with how many connections I have made and how welcoming the students and staff were when I transferred into this college.
Excellent	Agriculture	How much the faculty cares about my future and well being.
Excellent	Agriculture	The connections between the Ag faculty and students, and the overall environment on campus.
Excellent	Agriculture	One of the most satisfying parts of my experience at West Texas A&M University as an Agricultural Business and Economics student has been the close-knit, supportive environment that WT fosters. The faculty are not only knowledgeable but genuinely invested in students' success, always willing to go the extra mile to help us apply what we learn to real-world situations—whether it's through hands-on projects, internships, or networking opportunities in the ag industry. Being part of a program that balances academic rigor with practical experience, all while staying rooted in the values of the Texas Panhandle, has made my time here both meaningful and motivating.
Excellent	Agriculture	The interaction between students and faculty. You are treated like family
Excellent	Agriculture	The people and faculty
Excellent	Botany	The community
Excellent	Mathematics	Very community oriented
Excellent	Economics	Many of the instructors have very good lectures with example problems and practice questions before quizzes or tests.
Excellent	Political science	The ability to return to higher education later in life and complete a degree. The ease of being able to take courses resulting in that degree all online. The way most all instructors go out of their way to make sure you have all you need for success.
Excellent	Psychology	The connections I have made and how that has impacted my idea of a future career.
Excellent	Psychology	Succeeding when I wasn't sure of my abilities and being recognized on the president's honor list and receiving a grant for research.
Excellent	Psychology	N/A
Excellent	Sociology	Taking Dr. Ruth DeAnda's courses
Excellent	Accounting	Connections
Excellent	Accounting	Online availability for my degree
Excellent	Accounting	Everyone is extremely friendly and wants to grow.
Excellent	Business administration	Online course are great and when emailing a professor they have a fast response to students
Excellent	Finance	Getting to increase my knowledge about finance and understand what all goes into the finance sector.
Excellent	Finance	WT feels like home away from home.
Excellent	Finance	The community
Excellent	International business	The community that I have at West Texas A&M University.
Excellent	Management	Faculty caring about students and making them feel valued.
Excellent	Marketing	Friendships
Excellent	Marketing	I got to take all my classes online

Excellent	Other communications	Being a student in the department of agriculture sciences has been the most fulfilling experience. Everyone there, faculty included, has a genuine care for the people around them. We all work together for the common goal, which is to promote agriculture, promote one another, and be the very best we can be. I am a confident leader, young professional, and person because of those who have poured into me at WT Ag.
Excellent	Music or art education	I have loved being a part of different organizations and really feeling at home at WT
Excellent	Secondary education	The classes themselves. I go to school to learn, and learn is what I have done. I like the class set ups and how you have options. I also really liked most of my teachers thus far. The classes are engaging and fun!
Excellent	Other education	Everyone here is family and treat you very well.
Excellent	Other education	My overall experience was amazing at this institute, and I would not change anything about it.
Excellent	Civil engineering	Learning how to work along side others, in a good setting to thrive
Excellent	Electrical or electronic engineering	Knowledge.
Excellent	Mechanical engineering	The most satisfying part of my experience at WT is the wide range of opportunities on campus. There are very active clubs, student groups, intramural sports, job opportunities, research opportunities, and many other ways to be involved with the school. I have felt a strong influence to be involved on campus outside of classes and have had several very cool experiences because of it. I am involved in multiple clubs and groups which has made for a very fun and fulfilling experience at WT.
Excellent	Allied health	The framework of the course is the material presented in the courses and the projects that I had to complete the courses. All these I felt were very relevant to both the field that I am currently in and the field that I plan on transitioning to in the future.
Excellent	Health science	Everything has been easy to navigate and plan with my online degree.
Excellent	Health science	All the faculty is happy to help!
Excellent	Kinesiology	That I can be me and practice christianity
Excellent	Nursing	The professors
Excellent	Nursing	Very good at creating community!
Excellent	Nursing	Getting my degree
Excellent	Nursing	being able to do the course work from the comfort of my home.
Excellent	Speech therapy	All the professors I have had considered the success of the students to be their highest priorities.
Excellent	Veterinary science	I have gained so many meaningful relationships with faculty and students.
Excellent	Veterinary science	I have loved the ag program the professors class criteria and peers have been the best part of my college experience
Excellent	Criminal justice	All faculty members have been amazing. Being web based it has helped me be able to work and go to school.
Excellent	Criminal justice	It has been easy to manage, in the sense that I know what is due and when, portals are easy to understand and access, and the professors have all been great.
Excellent	Criminal justice	Finishing
Excellent	Criminal justice	The advisors, instructors, and faculty have been greatly willing to help with class set-up and within the classes as well.
Excellent	Criminal justice	The instructors and the material they present. Being able to complete my education online .
Excellent	Public safety and emergency management	My professors. They have challenged me and have allowed me to grow
Excellent	Public safety and emergency management	All has been great especially Dr J Moeller his manner of teaching, down to earth, understandable, direct, concise and firm
Excellent	Public safety and emergency management	Getting my degree done online with great course content
Excellent	Public safety and emergency management	The most satisfying part of attending West Texas A & M is that all of the professors, that I have had thus far, have been outstanding. Very informative and helpful in all aspects of my education.
Excellent	Public safety and emergency management	Great instructors, easy to navigate online platform.
Excellent	Social work	Everything has been great. The institution and faculty have been wonderful. Would not change a thing.
Excellent	Social work	It has yet to happen, but I am walking the stage for graduation, and my kids are seeing me do it. I can't wait. I hope I inspire them to pursue higher learning for themselves.
Excellent	Computer information systems	Community here at WT is quite amazing. I think that would be the main thing I can point out from my time here.
Excellent	Computer information systems	All of my teachers have been great. I haven't had any complaints about then. I am in my final semester and taking my capstone courses. Dr. Humpherys has been great and I am enjoying his class.

Excellent	Computer information systems	Being able to communicate effectively and efficiently with faculty. It gives a feeling of care instead of it just being a job for them. It helps student want to learn and try their best.
Excellent	Computer information systems	The most satisfying thing about my experience has been the ability to complete my degree 100% online.
Excellent	General studies	Acquiring knowledge
Excellent	General studies	I have loved my experience, the first time 30 years ago and again the last few years.
Excellent	General studies	I feel like a person not a number.
Excellent	Liberal arts and sciences	Yes, I have been very satisfied with my experience with WT
Excellent	Liberal arts and sciences	The relationships and understanding of the faculty and staff at WTAMU has been unmatched. They truly care about your education and have worked hard to help me be successful. I am so proud to be a Buffalo!
Excellent	Liberal arts and sciences	Being apart of a great university.
Good	Biology (general)	The atmosphere
Good	Biology (general)	The convenience and ease of access into the university itself.
Good	Agriculture	Thw community
Good	Agriculture	Getting to know the staff has been enjoyable as they have so many connections to help their students.
Good	Environmental science/studies	Making friendships and connections. Attracting new talent to my field.
Good	Other agriculture and natural resources	The students and the faculty
Good	Other biological sciences	There are a number of very supportive faculty members here.
Good	Earth science (including geology)	Sense of community in doing senate, climbing club, intramural sports, etc.
Good	Economics	Being able to get my degree all online
Good	Psychology	The community here has been supportive for the most part even though it's not psychology focused. Getting to meet people has been very enjoyable but I do wish there was more unique organizations around.
Good	Psychology	I love getting to interact with faculty that have experience in the field I want to go into!
Good	Psychology	My professors have been both knowledgeable and helpful.
Good	Sociology	Forensics (competitive public speaking)
Good	Accounting	Small classes make it so much easier to learn and connect with the professors
Good	Accounting	the end
Good	Accounting	My experience was 100% online. I prefer it.
Good	Accounting	Being able to work on campus and meeting and working with the Student Government people.
Good	Business administration	Ease of "attending" classes
Good	Business administration	The beauty of campus with the trees, plants, and nature on campus is stunning.
Good	Finance	Everything I have experienced at this institution is top notch.
Good	Finance	Most definitely I have been satisfied.
Good	Management	The willingness of most professors to let me work at my own pace
Good	Management	The overall experience has been really good!
Good	Management	Mingrui Xu and other COB professors have really helped me with development of so much.
Good	Other business	I like the curriculum age the way the online courses are set up. I find it very easy to work my schedule around school. I like that the teachers were very supportive and eager to provide resources to overcome obstacles.
Good	Public relations and advertising	I have been in the Comm department since day 1 at WT and I really feel like there are such strong connections between students and professors. It feels like a little family and I enjoy that the program allows you to connect so well with your fellow students.
Good	Other communications	The most satisfying thing about my experience has been meeting new friends and having professors that are like family.
Good	Education (general)	Having all the knowledge applied to my job which is related to my career choice.
Good	Early childhood education	Getting done so fast?
Good	Early childhood education	Individual teachers inspiring me to be an amazing teacher
Good	Physical education	Class sizes and professors in the SES department are great and very caring. Learned a lot from them and they use a lot of real world examples in their classes

Good	Electrical or electronic engineering	It's convenient to work towards my BSEE from home. I work full-time, am married, and have two children. It is hard to find time to attend in-person courses.
Good	Electrical or electronic engineering	Good teachers
Good	Mechanical engineering	The amount of information available.
Good	Healthcare administration and policy	Everyone is so friendly and proactive when it comes to helping, and explaining one's needs
Good	Kinesiology	I have had no problems with administration whether that be my professors or people like financial aid or advisors. The people here and the connections that I've made will probably be lifelong. I've made a lot of memories within my classes, but also on the track team.
Good	Kinesiology	I feel like the most satisfying thing would be how the people are here and how safe it is.
Good	Veterinary science	Interacting with staff.
Good	Veterinary science	networking with professors
Good	Criminal justice	To have a degree
Good	Criminal justice	Meeting new people and building relationships
Good	Social work	The staff and some of the programs I have met with are all very helpful, they really do want to help and guide you to success.
Good	Computer information systems	Excited I was accepted into the program.
Good	Computer information systems	Professors are very helpful and very understanding about family issues
Good	Computer information systems	Realizing knowledge, abilities and interests i did not previously know I had. I very much appreciated the instructors and advisors who showed grace and compassion in supporting ways. Bot just to me but other students. Sometimes tough love is needed, and they found a great balance.
		Some instructors seemed to really understand that online students are non-traditional and need more notice and have different priorities.
Good	General studies	The ease of transferring my previous credits and the ability to take online courses to fit my schedule.
Good	General studies	Getting to know my professors on a personal level.
Good	General studies	Getting to meet new people and learn about them.
Fair	Arts, fine and applied	Being able to connect to the professors and advisors in more of a deeper connection than student and employee. I have learned more and gained few friends from faculty and be able to go and talk about a few important stuff about my career at time with them.
Fair	History	The classes regarding my major, as well as the history faculty. These have been nothing but helpful. I also liked my on-campus job and my time as a tutor for the tutoring services department.
Fair	Biology (general)	Nothing
Fair	Agriculture	the people
Fair	Agriculture	graduating
Fair	Agriculture	N A
Fair	Accounting	Getting done with school
Fair	Accounting	I have maintained my 4.0 GPA, and plan to finish my final semester here (even through my master's program) with that GPA.
Fair	Accounting	Having cool professors (Professors P. Branch, M. Crisostomo, E. McKee, etc)
Fair	Business administration	not having to go to the campus and struggle to find parking.
Fair	Finance	Friends and intramural sports.
Fair	Marketing	Being able to see my work towards my degree.
Fair	Electrical or electronic engineering	Having a remote program. I can learn and live in dallas and work
Fair	Health science	Friends
Fair	Nursing	I like the online courses that provide me with the ability to pursue my education and still care for my kids and work full time.
Fair	Veterinary science	People, everybody is so helpful

Fair	Computer information systems	The most satisfying part of my time at WTAMU was the opportunity to support students as a full-time staff member while completing my undergraduate degree. Balancing both roles gave me a unique perspective—one that allowed me to understand student needs from both an administrative and peer point of view. It was deeply rewarding to be in a position where I could make a tangible impact, whether through career services, one-on-one support, or broader initiatives that helped students navigate their own academic paths.
		Beyond my role as a staff member, I was honored to be recognized for leadership achievements and to serve as president of the American Marketing Association. Leading that organization and mentoring students through it became one of the most fulfilling aspects of my journey. These opportunities allowed me to not only grow professionally and academically but also contribute meaningfully to the WT community—something I will always value.
Fair	Computer information systems	Affordable education
Fair	General studies	Graduating
Fair	General studies	I've been able to find a community within the organisations that I have joined on my campus. Overall, I've had a positive Experience with students and with my professors. With the university being a smaller University some professors are willing to work more one on one with you and genuinely do care deeply for students and the success for the students. The organisations on campus do great job of finding unique and fun ways for students to connect and work and create memories throughout the four years, they are spent on campus.
Fair	Undecided, undeclared	finishing my degree.
Poor	Biology (general)	Honestly, nothing.
Poor	Finance	Everything
Poor	Other business	The only thing that i am grateful for in this school is my vocal staff they are some of the nicest kindest and most caring people. As well as Dr. Blakely she was someone who i could ask questions to and not feel like i was bothering her. other than that anyone else here isnt great.
Poor	Other education	My last semester learning about situations and applications specifically to my career.
Poor	Electrical or electronic engineering	Honestly nothing...I'm ready to graduate so I never have to come back to this place. The faculty does not care about the students performing well. They just want to get in and get out. It shouldn't take a month and a half to grade an exam, you shouldn't have professors saying they aren't going to explain an example because "we can figure it out". It's a joke at WT.

# NSSE 2025 Student Comments

## End-of-Survey: Seniors

### West Texas A&M University

Institutions had the option to select one of four comment prompts to be given at the end of the survey (including after all module and consortium questions), or provide their own prompt. 133 senior students responded to the following:

#### What has been most disappointing?

Response to <i>evalexp</i>	Major	Comment
Excellent	Arts, fine and applied	n/a
Excellent	Arts, fine and applied	Attendance requirements
Excellent	Spanish (language and literature)	N/a
Excellent	Agriculture	I would say the most disappointing part would be not being advised by a good advisor, my advisor was very distant, did not respond to my emails, and just over did not communicate well.
Excellent	Agriculture	The weather.
Excellent	Agriculture	Availability of Housing around campus
Excellent	Agriculture	One of the most disappointing aspects of my experience at West Texas A&M has been the limited availability of certain upper-level courses in the Agricultural Business and Economics program, which can make it difficult to stay on track for graduation—especially for students who work or commute. Additionally, communication across departments can sometimes be inconsistent, leading to confusion about important deadlines or academic requirements. While WT offers great support overall, I believe more tailored career services and networking opportunities for ag students would make the experience even stronger.
Excellent	Agriculture	The snooty teachers. there are some teachers who think they are better than everyone, and they make it known that they are better than you and you are their subordinates.
Excellent	Agriculture	Just having to commute back and forth especially for 8am's
Excellent	Botany	Class difficulty
Excellent	Mathematics	Nothing keep up good work
Excellent	Economics	Some of the professors seem to not be interested in teaching online classes and have few to no lectures, presentations, practice questions or anything much. It's almost like I am paying WTAMU for the honor of teaching myself the class.
Excellent	Political science	The lack of courses available during the summer 1 and 2 sessions for the Emergency Management online degree.
Excellent	Psychology	I feel that our department is not very involved outside of ourselves, or even that much within ourself and it would be nice to do more activities within our department. I feel that this is getting better but still has a long way to go.
Excellent	Psychology	Being penalized for having to miss academic responsibilities because of a death in my family.
Excellent	Psychology	N/A
Excellent	Sociology	Timeliness of getting grades back in some courses.
Excellent	Accounting	Useless lab classes that teach you nothing but are required
Excellent	Accounting	Having to take extra courses to meet residency requirements
Excellent	Business administration	When a course doesn't have a video to explain a lesson.
Excellent	Finance	None
Excellent	Finance	The lack of certain opportunities due to the area we are in
Excellent	International business	The most disappointing would have to be the disengenuous faculty members that I have come across at times from other fields of school.
Excellent	Management	N/A WT is everything I wanted and more
Excellent	Marketing	Struggling to find a job and faculty unable to help me
Excellent	Marketing	Nothing



Excellent	Other communications	The financial aid office and the career services office are not near as helpful as some might assume. Career services does not provide adequate support and they do not get to know the student they are working with. I have had lots of opportunity for develop and polish my resume, and when I went in for my mock interview/resume review, I was treated as if I had no experience. It was really frustrating because I knew my resume had minimal issues, yet I was treated like I was 14 years old and brand new. Financial aid is really frustrating because they don't try to help you. They are just there because they are paid to be there.
Excellent	Music or art education	No parking
Excellent	Secondary education	The 30/40 rule.
Excellent	Other education	N/A
Excellent	Civil engineering	For me, the lack of time availability to experience what fellow classmates do academically and socially. I work two warehouse jobs that are evenings and overnights so it sucks as a student in my shoes. Hardly a thing that the school could do to change everyone has to pay bills!
Excellent	Electrical or electronic engineering	Interaction.
Excellent	Allied health	Only two of the classes that I have taken have been disappointing one because of the lack of feedback from the professor and the other one just because the information presented in the textbook was difficult to except because of the way that it was written I think if the textbook had been written in a much less triggering format than the information would have been a lot more interesting. But it's very difficult to read a book that constantly wants to attack your culture in your history.
Excellent	Health science	n/a
Excellent	Health science	the pod market prices
Excellent	Kinesiology	Not much
Excellent	Kinesiology	Most campus wide events are later in the day when I have left campus and unable to come back
Excellent	Nursing	N/A
Excellent	Nursing	Lack of regard to diversity by banning a student-sponsored drag show
Excellent	Nursing	Not a big student life school
Excellent	Nursing	The cost
Excellent	Speech therapy	Difficulty making connections out side of your major.
Excellent	Veterinary science	Having to graduate and leave.
Excellent	Criminal justice	not having an august graduation to be able to walk. I have worked hard for this degree and should be able to walk when I finish not months later.
Excellent	Criminal justice	I often feel lost and like there are resources I do not know about because I am an online student. Either it has not been well-communicated what things are open to us, or there is a lack of programs that help make us feel included in the campus culture.
Excellent	Criminal justice	Case load
Excellent	Criminal justice	Not applicable; very pleased with the institution.
Excellent	Criminal justice	Nothing
Excellent	Public safety and emergency management	I'm too far away to participate in any events
Excellent	Public safety and emergency management	All has been great especially Dr J Moeller
Excellent	Public safety and emergency management	Nothing. Everything was great. Didn't experience disappointment.
Excellent	Public safety and emergency management	Nothing thus far has been disappointing.
Excellent	Public safety and emergency management	The confusion on the EMA degree plan. The Leadership elective option needs to be reviewed. Specifically, the **Note at the bottom of that section.
Excellent	Social work	Nothing has been disappointing while attending this institution.
Excellent	Social work	Nothing, I have loved every moment so far.
Excellent	Computer information systems	N/A
Excellent	Computer information systems	N/A
Excellent	Computer information systems	That this institution doesn't seem to reach out to online students and try to get them more engaged with the university. Sure they send out new letters and stuff, but I don't feel like they are actively attempting to really connect to students like me.
Excellent	General studies	Not being able to attend classes on campus

Excellent	General studies	nothing
Excellent	General studies	I didn't apply myself 25 years ago.
Excellent	Liberal arts and sciences	I had a full time job so I wasn't able to attend as much as the extra activities as WT made possible.
Good	Biology (general)	Walter
Good	Biology (general)	From many of my friends some of the programs that education majors are required to go through is not conducive to success and definitely needs some attention. The parking and congestion in the parking lots during peak school hours is atrocious. I pay to go this university I would like to be able to park on campus and not have to look/race for a parking spot for 30 minutes.
Good	Agriculture	Thw wind
Good	Agriculture	As a transfer student, I felt disappointed on some of the upper-level classes because some of them I cannot take because no one told me I had to take this class first. The communication at this university can be improved among departments and professors.
Good	Environmental science/studies	Many wasted classes that did not help me gain knowledge and that just cost me money.
Good	Other agriculture and natural resources	limited programs
Good	Other biological sciences	The courses and curriculum in general in this program are not challenging enough and are not up to par with those in other universities. The department itself is incredibly disappointing, and the attempts to save money by getting rid of graduate positions is short-sighted and detrimental to the university as a whole.
Good	Earth science (including geology)	Lack of resources for the natural sciences
Good	Physics	The lack of camaraderie amongst the physics majors and the lack of care the physics professors seem to have. Maybe I am naive but I was under the impression that I was supposed to be in kahoots with everyone since we are a small program and we are all interested in the same stuff, however I have hardly ever spoken to 1 physics professor, only speak to another out of necessity and the other is my advisor. It's very isolating. In fact a student had left the program within the last semester citing the very same reasons that she felt alone and that hardly anyone cared. The other physics majors don't seem to want to meet up, hangout, do homework or anything like that. There is no community in the physics majors. I think that is incredibly frustrating and silly.
Good	Economics	Feeling like every online has an overload of assignments. It seems like the quantity of assignments/ text is more important than the actual quality of learning the student receives.
Good	Psychology	Some of the professors are ridiculous and should not be employed as a professor. They seem lazy and uninformed.
Good	Psychology	The advising situation. My advisor send out an excel spreadsheet for grenlighting scheduling, and says that's the only way to get that done. She won't answer emails or phone calls, and she was very dismissive about anything I had to say.
Good	Psychology	Since I come in for my classes from work, I can't come in an hour ahead to look for parking. It is extremely difficult to get a parking space on campus, and everywhere off campus threatens to tow.
Good	Sociology	Budget cuts to Forensics
Good	Accounting	many events are held in the evening when I am not able to be on campus
Good	Accounting	the length of the survey
Good	Accounting	The lack of instruction through live streaming of a class.
Good	Accounting	The changing of my degree and never being told strait on how many classes I have left. Being told that I would graduate at this time and then it changing 4 times by an advisor. Need to really get that under control.
Good	Business administration	Seems like the lack of communication and instruction
Good	Business administration	Inability to test out of specific classes based on my knowledge and experience.
Good	Business administration	Price increases across the campus: POD, tuition, parking passes, etc. While I know inflation is a pressing issue, but single serve pack of hostess donuts (six or seven mini donuts in the package) should not cost \$6.00. United Supermarkets has the same package for \$1.69.
Good	Finance	I have nothing to be disappointed about at this institution.
Good	Finance	They don't advertise the things they offer to student to help with the mental toll it takes or external help they offer.
Good	Management	I've had one in the last year that was absolutely horrible. A lot of writing work, zero feedback, obscure grading—just terrible. Her superiors didn't do anything to remedy the issue despite saying they did. Disappointing she continues teaching.
Good	Management	I feel that often work gets assigned too heavily. I often get stressed at how much work I have. Often I hope to get grades back ASAP. When I ask professors often say "I have other classes to grade", it often makes me feel bad. Because in the same way, I wish I could say "well I have other classes that require me to turn in work on time two. Assigning 3 or more assignments a week isn't helping me, its making it worse."

Good	Management	Therapy services. When there was one time I wanted to engage in these services that I was partly paying for with my tuition to be told I have no problems by this one woman. She said I don't need therapy and just do better. Saying if I really needed something I should go to anxious Tuesday with group but they have students with bigger problems about not even being able to get out of bed because of their issues. If I can go as far as I have then I'll be fine. That's actually insane. No matter what state of mind a person is in therapy is good for your well-being.
Good	Other business	I failed a class because I wasn't able to manage my time. Huge learning experience.
Good	Public relations and advertising	I would say the most disappointing experience has been receiving direction for after graduation, I have found that the university job fairs do not often have career opportunities for communication students. I will say that my advisor was very good about helping me figure it out and other students have been helpful as well.
Good	Other communications	There are a few professors who choose favorites and if you are not one of those you miss opportunities.
Good	Education (general)	The lack of student activities on campus and during class time.
Good	Early childhood education	The lack of excitement you have for transfer students . We are often not of interest to most faculty because we aren't coming as freshmen . It seemed like u have to start here to be welcomed 100% if not ur just here to be here and pass their classes.
Good	Early childhood education	The number of advisors I have had who have changed my academic plan or not been clear about my requirements.
Good	Physical education	The education department/ Educators Preparation Program, it is a very tedious process to get admitted into the program and the need to have petitions for certain classes and to have to student teach for what for many is an extra semester is unfair since it is typically without pay. They are several applications within the program whether it be for students teaching or subbing. Most classes are taught out of a book and are very tedious. The most I learned was when I got the chance to do observations. Overall the program was disappointing.
Good	Electrical or electronic engineering	The amount of transfer credit. I lost a lot of credit due to transferring and "lack of equivalency".
Good	Electrical or electronic engineering	More projects or experience rather than notes
Good	Mechanical engineering	The amount of help for ones that have a long commute to campus.
Good	Healthcare administration and policy	N/A
Good	Kinesiology	Not really anything with the university itself, but I guess the area I'm coming from Florida so it's just a little different from me personally with the landscape but especially the weather. The weather is the biggest downfall for me here. Especially with me competing on an outside sport. Only seeing snow maybe two times before this.
Good	Kinesiology	The most disappointing thing would be the city and how there is nothing to do here
Good	Veterinary science	Working in groups with people who are not as dedicated as others.
Good	Criminal justice	So much work
Good	Criminal justice	Some teachers (Brandon Bang) falls behind on grading (over a month), so we don't know what we have in the class. Nor can we ever get an email back if we need help. Unfortunately feel as though me and other students will fail the class because instruction and help are very much lacking.
Good	Computer information systems	Not being eligible to be an engineer.
Good	Computer information systems	This course has too many writings assignments
Good	Computer information systems	Additional engagement with online students would be nice. I did not learn about many services available to me as a student by being a student, but rather by being a staff member. I also hoped that my 20 years of management experience in the real world would have counted for something toward my degree, but was not given any options for flexibility or credit for work experience. I would hope this is something that can be improved upon.
		Also, I would occasionally receive calls from what I assume were student workers checking to see how I was doing. If I relayed any concern, they just said thank you and hung up the phone. There was never any follow up or offer to assist. This was especially true during my transfer process and the first year as a WT student. The transfer process was terrible, and communication and instruction on what to do was nonexistent.
Good	General studies	The lack of support after Patricia McCormick left advising.
Good	General studies	Not having many people to talk to about future career plans.
Fair	History	The rest of the people. It's been a long time since I've felt like I belonged here.

Fair	Biology (general)	Teachers, courses, having to pay 800 dollars per class for the “teacher” to read the slides for us I can do that on my own, the food, etc
Fair	Agriculture	the financial system
Fair	Agriculture	Advising
Fair	Agriculture	N A
Fair	Accounting	Some of the teachers are awful at actually teaching students online, most don't care and don't bother answering me.
Fair	Accounting	I do not like being pestered to attend events and network with people in careers I do not have the interest of joining.
Fair	Accounting	Literally the fact that it is more expensive to be an online student than an on campus student. Truly upsetting. I also feel bad for the guy who has to answer that question every semester to disgruntled students as to why, as an online ONLY student, it costs more to be so which is “that's the way college is”. Superb!
Fair	Business administration	Advising dept passing me off to different advisors my first year, didn't know who to contact.
Fair	Finance	School. It's pointless most of the time and I have been given a bunch of busy work for the past 4 years.
Fair	Marketing	I have had several issues in advising, and get told a different graduation date each time I go.
Fair	Electrical or electronic engineering	The fact there is no established community online for the students to network with one another
Fair	Health science	Activities on Campus
Fair	Nursing	I would like more interaction with an advisor but I know where I am going and what I am doing and she has been responsive via email.
Fair	Computer information systems	The most disappointing aspect of my experience at WTAMU was the lack of meaningful engagement in many of my online courses. As a primarily online student, I often found myself navigating content-heavy modules on third-party platforms like McGraw-Hill, with little to no interaction from instructors. These courses, especially in core subjects like science, felt impersonal and disconnected from the kind of dynamic, university-level education I had hoped for.

Another major disappointment was the quality of academic advising. While advisors were responsive when I asked specific questions, I received little proactive or personalized guidance throughout my academic journey. For example, I would have seriously considered a minor in mathematics, but the opportunity was never presented or discussed. Advising often felt transactional, leaving students like me—especially those returning to school later in life—to figure out key decisions on our own.

Perhaps most disheartening, though, was the university's shift away from actively supporting diversity, equity, and inclusion (DEI). Rather than progressing toward a more inclusive campus culture, recent policy changes have scaled back DEI initiatives, making it harder for LGBTQ+ students and those from culturally diverse backgrounds to feel seen, supported, or celebrated. As someone who values inclusion and understands its importance in building a strong learning environment, this shift was especially disappointing. The absence of visible DEI efforts created a sense of erasure for those who don't fit the traditional mold, and it diminished the sense of belonging that should be a core part of any college experience.

While I've taken it upon myself to create meaningful experiences at WT—through student leadership, on-campus work, and personal initiative—I recognize that not all students have the confidence or capacity to do the same. WTAMU has the foundation to be a truly transformative institution, but to do so, it must recommit to meaningful student engagement, proactive advising, and a culture where all students feel welcomed and supported.

Fair	Computer information systems	Dead and disappointing campus. Very little events or resources to meet people after the first few weeks
Fair	General studies	President Wndler being a bigot.

Fair	General studies	The most disappointing thing for me has been the lack of communication with the different services the university has. As a senior graduating this spring I've had so much difficulty with the financial office and advising offices communicating with me on different requirements or issues that I have often times they won't make this aware to me until it's too late and I'm forced to either, figure out a solution on my own or pay out of pocket. There was one since I had Two semesters ago that made me ultimately change my major completely because of how disappointing it was with the lack of communication and upsetting turnout. As a student, I expect my advisor to be there for me to help guide me and prepare me for graduation and often time I felt in the dark and completely lost during my time here. I also felt there's a lack of diversity and inclusion with certain events and social groups. When you look at what certain events or groups are catering towards, in terms of religions, cultures, and social groups you can often times be upsetting and harmful to those that don't identify to the more popular group and turn away students from the university overall if they don't feel comfortable attending.
Fair	Undecided, undeclared	The lack of guidance has made me feel as if I have been thrown to the wolves.
Poor	Biology (general)	The courses, the advisors, the cost, the atmosphere, the parking. Basically the entire experience
Poor	Finance	Nothing
Poor	Other business	The staff and the amount of work the fees and everything they make us pay for that we will never use as music people
Poor	Other education	The overall attitude professors have toward people from the panhandle versus those that are not. Favoritism to local school alumni. Poor communication from education department to ag departmen. We lost half of our student teachers due to education department not informing us of certain criteria in order to student teach.
Poor	Electrical or electronic engineering	The math department is a joke. They are flat out horrible.

# NSSE 2025 Student Comments

## Academic Advising Topical Module

### West Texas A&M University

95 first-year and 134 senior students responded to the following question in the Academic Advising module:

#### Regarding academic advising, who has been the most helpful and in what way?

Class	Major	Comment
First-year	Art history	My family
First-year	English (language and literature)	Frank Navarette
First-year	Biology (general)	My Advisor
First-year	Biology (general)	My advisor, Vanessa Vidana.
First-year	Biology (general)	N/A, I am a dual credit student and have not met with any academic advisers.
First-year	Biology (general)	N/A
First-year	Agriculture	Gretchen
First-year	Agriculture	Gretchen Henley simply because she is my advisor. She was also my 2300 teacher and it's very sweet and personable
First-year	Agriculture	Imelda, she the advisor for C.A.M.P, and she makes me stay on top of things. Tells me about new opportunities, and always checks up on me in general.
First-year	Agriculture	My history 1302 professor.
First-year	Agriculture	Gretchen Henley
First-year	Agriculture	Gretchen
First-year	Agriculture	Gretchen, she's an academic advisor to those who are under 30 hrs. Every time I see her she asks about my well-being, how school is, if I'm being social, etc. She's so sweet, I love her.
First-year	Agriculture	Gretchen Henley
First-year	Agriculture	Gretchen
First-year	Biochemistry or biophysics	Dr.Kahn he has explained to me how I should go about my schooling and why
First-year	Botany	My professors in the Ag building because they take time to get to know you and understand you.
First-year	Environmental science/studies	Dr. Roger's
First-year	Environmental science/studies	Naruki Hiranuma
First-year	Other agriculture and natural resources	Ellis Vidmar
First-year	Other biological sciences	Gretchen Henley, she took the time to explain what I wanted.
First-year	Other biological sciences	Finachal aid
First-year	Other biological sciences	Alyson bc she makes sure I'm staying on course every semester
First-year	Other biological sciences	I'm not sure what his name is, but he's Hispanic. He made me feel welcome and was helpful for me.
First-year	Other biological sciences	Student Advisors
First-year	Computer science (including cyber security)	Ms. Vidana for helping me get started through the PUP program. She has been incredibly helpful.
First-year	Psychology	Dr. Denton (even though he is not my advisor.) He has helped me mentally create a plan to follow.
First-year	Accounting	Gretchen Henley, picking right major
First-year	Entrepreneurial studies	Teachers
First-year	Entrepreneurial studies	Advisor
First-year	Management	advisers around campus
First-year	Other business	Jasmine Montoya
First-year	Communications (general)	I think my advisor Ted Dubois has been the most helpful. He has always been super nice as well as helpful and makes sure that my classes are set up perfectly. Whenever I come close to failing a class, he emails me to let me know so that I am able to contact the professor on the matter and it is very much appreciated.
First-year	Other communications	my academic advisor, helping me understand which classes are best for me to take

First-year	Other communications	Dr. McFarland, has shown me multiple career paths and experiences that are possible in my future.
First-year	Other communications	Gretchen Henley
First-year	Other communications	Ellis Vidmar. She is a great teacher and great with academic planing. She cares so much about her students!
First-year	Education (general)	Frank
First-year	Early childhood education	Professors
First-year	Early childhood education	Advisor, being there to walk me through what I need to do and in a timely manner
First-year	Early childhood education	My advisor Frank
First-year	Mathematics education	My Mom she just listens and gives me the best advice possible.
First-year	Music or art education	Counseling Services
First-year	Music or art education	Dr. Jeremy Lewis
First-year	Other education	My voice instructor, Taylor Moreno. She talked to me about my thoughts on potentially changing majors.
First-year	Other education	Gretchen
First-year	Other education	Gretchen Henley
First-year	Civil engineering	Frank Navarrete, he is the only advisor that acknowledged me. He introduced me and recommended me down the correct paths. He is also very friendly and gives good advise.
First-year	Civil engineering	I believe Dr. Wigham he made me feel motivated to finish off this degree when after I mentioned my struggles academically.
First-year	Civil engineering	My RA Becca and my neighbor semora for always being there and helpful
First-year	Civil engineering	The advisors I have visited for Greenlighting because they kept me informed and made sure I was on the right track.
First-year	Mechanical engineering	None
First-year	Mechanical engineering	Haven't received much in general
First-year	Mechanical engineering	The general freshman advisors were very helpful will scheduling and degree planning. Other students have also been helpful.
First-year	Mechanical engineering	My tutors at the labs
First-year	Mechanical engineering	Online resources only, they provided clear information with deadlines.
First-year	Mechanical engineering	My adviser Anirban Pal, was able to plan out and explain my course plan, which classes I should take to advance.
First-year	Software engineering	My advisor in helping choose classes and ensuring I'm on track to graduate.
First-year	Other engineering	Alyson Ries, she helped me complete everything I needed for the PSA transfer program to A&M College Station.
First-year	Health science	Advising services has been extremely helpful in keeping me updated on my grades. I was placed on an academic probation standing period due to my grades last semester, and they have been emailing me when my grades get low. This has been very helpful in keeping me on top of my assignments and grades, so that I can get my GPA back up. My advisor Ashley Callaham was also very helpful after I was placed on it, she helped me plan my schedule to better help with my attendance and time to study, along with recommending that I retake Psychology which was the grade of a D. Since I'm retaking the course, if I get my grade higher this semester, it will knock out the lower grade and raise my GPA. Advising services has also been sending me links and information about tutors that are available to help me with my studies.
First-year	Health science	All
First-year	Kinesiology	Gene Farren
First-year	Kinesiology	My advisor
First-year	Kinesiology	Beth Mowry at the Career Center
First-year	Nursing	None have stood out
First-year	Nursing	My CA Madison
First-year	Nursing	Professor vanhuss
First-year	Nursing	advising
First-year	Nursing	Michelle Kirksey
First-year	Nursing	Vanessa Videna has been my advisor since the being of my dual-enrollment journey. she has helped me with so much. And Terri at the OSA was invaluable when it came to getting accommodations in place to hopefully support my overall grade.
First-year	Veterinary science	gretchen, doing her job very well with a smile on her face

First-year	Veterinary science	Registration for classes and telling me what will be most beneficial to my degree plan.
First-year	Veterinary science	Academic advisor Gretchen, was very helpful as she went through everything for the next 4 years. She offered advice and made me feel better about my decisions.
First-year	Veterinary science	Family by helping me decide what I should do before going on campus
First-year	Veterinary science	Gretchen Hensley
First-year	Veterinary science	the touring center and the writing center.
First-year	Veterinary science	Being able to talk to a person unlike in high school where we had a weird website that was sometimes actively harmful.
First-year	Veterinary science	Paighton Gouldy
First-year	Veterinary science	Professors
First-year	Veterinary science	Gretchen Henley helped me decide what classes to take for the next semester and provided me with the reality of the animal science major.
First-year	Veterinary science	Gretchen was very helpful, she sat down with me and talked pros and cons. Posey was also very helpful if I asked him a question in passing.
First-year	Veterinary science	Tanner Robertson
First-year	Veterinary science	Gretchen because she always has my plan selected for me based in my major and has a really good plan.
First-year	Veterinary science	Dr. Posey because he helped me in class and describing my path.
First-year	Veterinary science	Dan Posey
First-year	Veterinary science	Professors and Advisers
First-year	Other health professions	My advisor for my degree plan
First-year	Other health professions	Dr. Evans, he's the only who answers my emails quickly
First-year	Criminal justice	Idk
First-year	Military science	Coach Daniel, because it always in touch
First-year	Social work	my peers and peer leaders by giving me advice and by telling me about their experiences.
First-year	General studies	I went to the registrar, which was helpful because I was able to get help with credits and transfer credits. Other than that, I usually just do my classes without talking to academic advisors. I only contact my professor and other students when necessary.
First-year	Undecided, undeclared	As of now, probably the music faculty because I am figuring out what major would be best for my goals.
First-year	Undecided, undeclared	Ted du bois
First-year		Vanessa Vidana
Senior	Arts, fine and applied	John Revett
Senior	Spanish (language and literature)	Dr. Baum guiding me through the honors program
Senior	History	My assigned advisor for my major. They understood what I needed to graduate and always helped me out figuring out what classes I needed to take so I could graduate. They were always super chill.
Senior	Biology (general)	Dr. Newcomer. She is the only reason I am staying at this school
Senior	Biology (general)	My advisor, she's helped me figure out what I want to do and how to achieve my goals
Senior	Biology (general)	Dr. Carolyn Bouma has been a great help to me as I try to navigate my path of BIO/PMED and really helped with the transition from Music/PMED to BIO/PMED. She explained what I need to do quickly and concisely. Henley Gretchen has also been a great help
Senior	Biology (general)	dr byers
Senior	Biology (general)	Dr.Byers
Senior	Agriculture	Paighton Gouldy
Senior	Agriculture	Dr. Williams
Senior	Agriculture	Dr. Tanner Robertson
Senior	Agriculture	Chelsea Arnold, Baily Samper
Senior	Agriculture	Dr. Mallory Vestal, her expertise was very valuable to help me have the best and most convenient academic career.
Senior	Agriculture	Gretchen henney
Senior	Agriculture	my supervisors for clubs
Senior	Agriculture	Kevin Williams
Senior	Agriculture	Dr. Bailey Samper and Dr. Mallory Vestal and Dr. Bridgett Guerrero
Senior	Agriculture	Mallory Vestal and Lal Almas, EXTREMELY GOOD advisors and people over all. I can tell they're calling is to be educators they've shown me that they care about my personal and academic success.



Senior	Agriculture	Kevin Williams. He is helping me finally graduate.
Senior	Environmental science/studies	Dr. Eric Crossman. He is quick to respond and can mold my degree plan around the things that I need to learn in my current career.
Senior	Other agriculture and natural resources	Tanner Robertson. He has always cared about the well being of his students.
Senior	Other agriculture and natural resources	Dr.Vestal
Senior	Other biological sciences	A faculty member in my department who is not my academic advisor.
Senior	Physics	Dr Craig my advisor
Senior	Physics	Dr. Craig because he is my advisor and he is the person I meet with to discuss my classes and plans for the future.
Senior	Economics	Advisor-Brandy Carr
Senior	Psychology	Two of my professors, Dr. Denton and Dr. Gregory have been the most helpful because I am attending their graduate program and they have answered questions and encouraged me specifically in the School Psych side of things.
Senior	Psychology	Dr. Pinkham she has helped me a lot
Senior	Psychology	Dr. Farren
Senior	Psychology	Most helpful in my parents, friends and only one other professor that isnt even in psychology.
Senior	Psychology	Both Dr. Pinkham and Dr. Macchione have helped me a great deal in helping me identify academic opportunities that will help to advance my academic career and future occupation.
Senior	Psychology	Dr. Crosman has been the MOST helpful in getting me back on track, advising me, and helping me get things done that Dr. Pinkham wouldn't even take the time to discuss with me.
Senior	Psychology	Dr. Pinkham, the psychology advisor, did a very good job of making planning my schedule very easy. My schedule has always been good and has worked with my work schedule. She listens to any concerns I have.
Senior	Psychology	Dr. Pinkham, she really helped me with planning for my remaining 2 semesters after I found out I was pregnant, and helped me with making decisions after complications with said pregnancy.
Senior	Psychology	Dr. Kraus, Nikki
Senior	Accounting	N/A
Senior	Accounting	n/a
Senior	Accounting	Lisa Lightfoot has helped me greatly with my transfer to WT as well as with getting me on the fast track BBA/MACC program.
Senior	Accounting	My advisor
Senior	Accounting	Professor Cooley. She has never failed to let me know what my deadlines are, and what oportunites I have. She fully supports my dreams and is a great teacher on top of that.
Senior	Accounting	Lisa lightfoot, she has been very supportive with my school and my job. She's also reminds me that the school has counselors as well and shows she's cares for me.
Senior	Accounting	Professor Branch, helping me with being greenlit for my classes
Senior	Business administration	Anne Macy
Senior	Business administration	Dr. Andrew Li
Senior	Business administration	The admissions team has helped me navigate multiple issues related to transcripts.
Senior	Business administration	Gretchen
Senior	Business administration	Buff advisor and being able to search for my own classes.
Senior	Finance	My advisor
Senior	Finance	Anne Macy
Senior	Finance	Dr.Solis has pushed me and guided me to get to the point where I am about to graduate. He has looked out for my best interest and tried to find courses that can help me in my future career after college. Along with being an ear when I need one and guiding me through my college experience
Senior	International business	Undergraduate office in the College of Business.
Senior	Management	My specific advisor who helps me get greenlighted in my college
Senior	Management	The internet and some professors
Senior	Management	Andrew Li, he made sure to get things done.
Senior	Management	N/A
Senior	Marketing	Dr Cantrell. She takes the time to hear your concerns and will find solutions.
Senior	Public relations and advertising	Kimberly Bruce was my advisor for the majority of my time at WT. She now has a different position at AC and is no longer my advisor but she was amazing at her job! I haven't really met with anyone else for advising besides her.

Senior	Other communications	J. Tanner Roberston. He has been the true reason  I stayed at WT. He is personable and wants to make a difference in students' lives. He always checks in and brings a positive attitude.
Senior	Other communications	Dr. Tanner Robertson and Dr. Lance Kieth. They both have been incredibly influential in supporting and advising me with my college career and future. I feel confident in my skills inside and outside of the classroom due to their involvement in my life.
Senior	Education (general)	Ray J. Rigoni has helped me since day one with enrolling in the right classes to reach my goal of earning my bachelor's degree in education. He has also helped me with plans to enter the PACE program to complete the teaching certifications.
Senior	Education (general)	Heidi Brooks
Senior	Education (general)	Robin Johnson
Senior	Early childhood education	Kelly Jones . Always made sure I'm on the right path and if I need anything always always responded to my emails . When I was unsure about my degree he sat down with me to see if it truly was best for what I wanted out of life !
Senior	Early childhood education	Robin Johnson, she has been one of the only people who answer my emails and communicate about things
Senior	Elementary, middle school education	Heidi Brooks
Senior	Music or art education	Organization advisors
Senior	Physical education	Dr.Price, gives great advice and cares about every student and very understanding
Senior	Secondary education	My assigned advisors because they are able to answer all of the questions that I need answers to.
Senior	Special education	Robin Johnson and Heidi Brooks
Senior	Other education	Dr. Nate Wolf, Dr. Landry Locket, Dr. Jones
Senior	Civil engineering	Dr. Kenneth Leitch. Very interested in his students success and consistently gives us information on ways we will use material in our career
Senior	Electrical or electronic engineering	Subburaj has been great.
Senior	Electrical or electronic engineering	Honestly, nobody. I was given a schedule by my academic advisor two semesters ago and just a few weeks ago for greenlighting purposes, I have 2 more classes that were added to my schedule in which I have to take during summer 1 and summer 2...Not happy.
Senior	Electrical or electronic engineering	Dr. Subbaraj helped me get back on the right advising track steer my previous advisor had me take classes I didn't need. Hence stagnating my progress. But Dr. Subbaraj has been extremely helpful!
Senior	Mechanical engineering	Engineering professors as well as upper classmen
Senior	Mechanical engineering	Matthew D Whigham. He is my assigned advisor and has been very helpful for me with planning classes and having academic success. He is very knowledgeable about the courses and tries his best to explain the courses so that I can plan them out in a way that best suits me. I have gone to him in the past when I have struggled in a class, and he has always worked with me to get me back on the right track.
Senior	Mechanical engineering	Dr. Pamela Lockwood, Dr. Bhattacharia
Senior	Mechanical engineering	Dr Fisseha Alemayehu has been the most helpful advisor I have had
Senior	Allied health	Dr Rick Haasl
Senior	Health science	Rick Haasl
Senior	Health science	Rick Haasl
Senior	Health science	Dr. Hassl
Senior	Health science	Rick Hasl
Senior	Health science	Richard Haasl
Senior	Healthcare administration and policy	My advisor by helping me understand my degree and get through it as quick as possible
Senior	Kinesiology	I just feel like it is my self. No one can force you to do all this because we are adults. So in order for us to pass we have to figure out how to do it on our own.
Senior	Kinesiology	Tricia Brown. Kind and always gets what I need
Senior	Kinesiology	Dornte and with getting my classes sorted!
Senior	Kinesiology	My coach and has provided me with the support I need
Senior	Kinesiology	Dr doernte and Mr Kennedy, both have helped me plan the course to take after graduation and set up an internship
Senior	Nursing	friends
Senior	Nursing	Mrs. Spear became she is always there even if we don't have her as an instructor that semester.

Senior	Nursing	Lacy Mueggenborg
Senior	Nursing	Mrs. Wagner
Senior	Nursing	Teachers
Senior	Nursing	My personal academic advisor. Answered all my questions promptly.
Senior	Speech therapy	Whole staff helped build a great community within our cohort
Senior	Speech therapy	My advisor P. Spencer. He was very clear and helpful in advising me on my required courses and catching up on any missing work.
Senior	Veterinary science	Dr. Posey
Senior	Veterinary science	Dr. Dan Posey by always making himself available and being devoted to each of his students individually.
Senior	Veterinary science	Michael Semler
Senior	Veterinary science	Dr. Dan Posey has been the most helpful. He is the most considerate and helpful person. He actually cares about the well-being of the students.
Senior	Criminal justice	Dr. Brandon Bang has been the most helpful because he seemingly does care for his criminal justice students. He gives accurate information. Although not always on time, it is still great that he often times gives us choices and does great work.
Senior	Criminal justice	Dr Brandon Bang. Support, encouragement, follow up, introduction to other faculty and university officials.
Senior	Criminal justice	Mandy P, by calling me back and helping getting green lighted and choosing classes
Senior	Criminal justice	Brandon Bang
Senior	Criminal justice	Dawn Jordan
Senior	Criminal justice	I have only communicated with my advisor, Dr. Brandon Bang. He can be difficult to get ahold of due to his busy schedule, but he does give each student personalized attention and you can tell he is really passionate about what he does.
Senior	Criminal justice	B. Bang. Always offered to help in school and work questions
Senior	Criminal justice	Dawn Jordan
Senior	Public safety and emergency management	Melissa Henderson
Senior	Public safety and emergency management	Professor M. Henderson
Senior	Public safety and emergency management	Justin Moeller - Has helped me greatly on scheduling my final two to three semesters to make sure I am covering all my bases.
Senior	Public safety and emergency management	Dr Moeller. He's a great resource and always willing to help
Senior	Public safety and emergency management	Melissa Henderson. She has communicated with me regarding the best way to accomplish my goals. My only gripe is the EMA degree plan. There is an obvious printed mistake that has not been corrected over my time at WTAMU. It creates great confusion.
Senior	Social work	Ruth De Anda
Senior	Social work	The whole social work department
Senior	Social work	Ruth De Anda
Senior	Social work	Ruth De Anda has been great with any concerns I have had. She is always responsive and informative.
Senior	Computer information systems	Amy Criss, up to date emails.
Senior	Computer information systems	Sean Humpherys
Senior	Computer information systems	Bin Shao
Senior	Computer information systems	I do not know if I am supposed to say the name but Cheng (Carl) Zhang was amazing and very very helpful. He would sit down with me and help plan out the best way to go about each year and would make accommodations if I ever was feeling like I couldn't do so much, but at the same time gave me confidence and pushed me to try harder and do more. I am very thankful for how much he helps everyone.
Senior	Computer information systems	I have been an online student my whole time at WT, and have had two academic advisors in my time here. But with me being purely online (due to living across the state) the only time I have had any interaction with my advisors is when I reached out to them to get cleared to register for the next semester.

Senior	Computer information systems	Sean Humpherys helped me identify the courses that best suited my degree plan and interest when the course's were offered. Dr Mary Liz Brooks was very interactive with me in her courses and made true effort to connect with her students on a personal level and guide them accordingly. Dr Jeffrey babb did the same, and is the only faculty member out of four years of going back to school that ever mentioned a masters degree to me, or asked me what career I planned to focus on with my degree efforts. He best implemented real-life strategy to coursework.
Senior	General studies	Patricia McCormick has been the most helpful, even though she is no longer in advising. She was always very quick to respond, understanding and mindful of my schedule, and did all she could to help me be successful.
Senior	General studies	None stick out.
Senior	General studies	Myself
Senior	General studies	Academic Advisor
Senior	General studies	Advisors and Older Friends in my Sorority.
Senior	General studies	Dr.Wolf,Dr Jones They gave lots of advice and encouragement.
Senior	General studies	My first semester, Patricia McCormack (my advisor) was the BIGGEST help. She received a promotion after my first semester, and then it was a total mess afterwards. I was always deferred to other people, and it took me until now, my final semester, to get a straightforward answer on who my actual advisor was...which has been pretty frustrating.
Senior	Liberal arts and sciences	Financial aid
Senior	Other, not listed	Gene Farren

## NSSE 2025 Student Comments

### Career & Workforce Preparation Topical Module

#### West Texas A&M University

44 first-year and 53 senior students responded to the following question in the Career & Workforce Preparation module:

**Is there anything this institution could do better to help students develop their career plans or gain work-related skills (such as coursework, resources, etc.)? Please describe.**

Class	Major	Comment
First-year	Art history	Connect students to job opportunities and help them develop their skills!
First-year	Biology (general)	N/A, as said before, I am a dual credit student and do not feel that I know enough about the college to answer this question.
First-year	Agriculture	Bring people down to the campus to speak to the students about what we can do with our degrees.
First-year	Agriculture	Allow more hands-on work related to the students degree plan
First-year	Agriculture	I have no recommendations, this college does a great job offering help and resources.
First-year	Biochemistry or biophysics	Make more parking spaces
First-year	Environmental science/studies	Help present more scholarships to students
First-year	Other biological sciences	Bring more career fairs to campus
First-year	Other biological sciences	I would say, reaching out to their students. Seeing if maybe they could help with failing courses, and help them on the right path.
First-year	Other biological sciences	Confront them either through emails, or with pamphlets, with options of conferences, internships, and career-help related resources.
First-year	Accounting	Keep having real world examples!
First-year	Entrepreneurial studies	Not that I can think of
First-year	Management	create a safe ground where students can go and discuss with other students about their Carrers or create connections with
First-year	Other communications	n/a
First-year	Other communications	No
First-year	Other communications	.
		No
First-year	Early childhood education	Encourage students to take work-related courses that are provided
First-year	Early childhood education	Overall my professors are great!! There have been just a few where I felt could have put more effort into their class... I mean like teaching more and more assignments not just lectures and then having only 4 major grades for you to have and hope you pass.
First-year	Music or art education	None.
First-year	Music or art education	Everything the institution does is perfect.
First-year	Other education	N/A
First-year	Civil engineering	No, I believe this institution is doing a great job at setting students up for success. What I would like to see is a staff that is more caring about your career plans, etc. For example, an advisor that actually advises when getting ready for the next semester.
First-year	Civil engineering	So im aware of events that happen on campus where employers from specific fields come and students from that field can come in and get a talk or presentation by representatives. So I was thinking if there were to be an event, laid out similar to a career fair, where students with different backgrounds and have a similar field of study are in groups and rotate to different representatives/companies that are all in same field of say engineering, well those groups get 30 minutes with that company and discuss the challenges and progress to get to the representatives positions and have a real world scenario where you collaborate with the other students in your group to solve that scenario with hints from the representative. This could stretch throughout a whole week and could be organized by reserving spots only thing I could see not working out is making enough time to get around to all companies.

First-year	Civil engineering	make this shorter
First-year	Civil engineering	Better accessibility to food outside of school days
First-year	Civil engineering	Allow more flexibility with when particular courses are offered so that students do not have to worry about loaded schedules that involve several intense classes in one semester.
First-year	Mechanical engineering	My biggest issue spans to all schools. Having to do core curriculum is a waste of time. College is for specialization and the broadness of the necessary classes is pointless. Worse than that, it wastes money and time that should be spent on vital classes.
First-year	Mechanical engineering	The school is actually very helpful for career focus and practical application, with frequent job fairs. More interactions with career professionals may be helpful, but I am only in entry engineering classes at the moment, and my professors are highly knowledgeable.
First-year	Mechanical engineering	They could actually get engineering students into real shops so they can understand the tools they'll be using.
First-year	Mechanical engineering	I personally think the institution does a great job of sticking out and trying to help students with finding and helping get them career plans, they give many opportunities, such as meets with people in that career field, discussion with professors, career fair, help with finding a job, and much more! The biggest obstacle is if the student is willing to put themselves out there for that reward of getting better chances at finding the career for them.
First-year	Other engineering	I'm not sure, since I've only been here for one year and I'm transferring at the end of this semester.
First-year	Kinesiology	More internship opportunities
First-year	Veterinary science	make a Career fair with professors at the university
First-year	Veterinary science	n/a
First-year	Veterinary science	I think holding events to build resumes, open more opportunities with one on one help from faculty and meeting with students more frequently will allow more success within the student body.
First-year	Veterinary science	I just use the math and writing center
First-year	Veterinary science	I think they already do a good job
First-year	Veterinary science	Nope
First-year	Veterinary science	I would say do an evaluation of what students planned careers are and bring in people from the specific career to talk through parts of getting there and potential job opportunities.
First-year	Criminal justice	No
First-year	Criminal justice	No
First-year	Social work	Something that I think could help the student develop their career plan is having more one-on-one meetings with our advisors, not just for greenlighting or class planning appointments, but to talk about the student's future and their personal life.
First-year	General studies	I think it is doing a good job.
First-year	Undecided, undeclared	I honestly do not know yet as I am only an online PUP student and I have only visited for a campus tour and talked with some of the music faculty.
Senior	Arts, fine and applied	n/a
Senior	Spanish (language and literature)	N/A
Senior	History	Actually care about the students. If you can't even do that, then there's nothing else to be done. start with that.
Senior	Biology (general)	I didn't know of any career opportunities at this institution in terms of coaching, courses, etc. This institution needs to communicate better and help students prepare for the real world and not focus solely on class tests
Senior	Biology (general)	Provide more experiences for non-med-school-seeking students! Most of them are locked ONLY to nursing students, and there's so much out there than nurses and doctors!
Senior	Biology (general)	YES. Get better advisors and teachers. This whole school is a nightmare.
Senior	Agriculture	N/A
Senior	Agriculture	Not that I can think of
Senior	Agriculture	We need more international classes accessible to students along with advising them on which ones to take when since a lot of them are only available fall or spring.
Senior	Agriculture	N A
Senior	Environmental science/studies	Students should be exposed to more real world experience. Memorizing a test does not help you in any way. I have my career. Most of what I have learned was not learned in school but from other professionals in the field.
Senior	Economics	na
Senior	Psychology	No

Senior	Psychology	As far as the Psychology proram, I would very much like to see more hands on shadowing of currently practicing psych professionals, and maybe a more formal or structured mentorship program?
Senior	Accounting	No
Senior	Accounting	n/a
Senior	Accounting	Have more opportunitites that match the interest of the students. I have no plan to work for education institutions, but I still recieved teh email to attend the Career EXPO full of "ISD" or independent school districts. The school has the information to make an excel spreadsheet and connect students with the EXPOs that match their interests and skills rather than everyone gets every email.
Senior	Accounting	<p>I feel there should be more focus on online students. I'm sure there's a lot of resources for on campus students, but it's not feasible for me to drive all the way to Canyon. Also some professors need to update their recorded classes because some recording I watched were from 5 years ago and that information does not feel relevant.</p> <p>I'm not sure if this is a possibility, but I feel if WT adopted the same 8-week class structure as AC, it would be a lot quicker (and easier because it helps balance the study load) for online students to graduate.</p>
Senior	Business administration	Advisors seem like they do not care at all. The only one that I could get to help me was Gretchen. I had one gentleman who would never answer me after he said to email him. I then called to ask to switch and they told me he wasn't even an advisor anymore. Some one should have told me that. It was when I was supposed to be getting green lighted too!
Senior	Finance	I can't think of anything.
Senior	Finance	No
Senior	Finance	They can help students that are about to graduate but pushing them to do more internships or job related trained to better prepare them after graduation.
Senior	Management	I feel that they should try and get new career fields, especially one like floral design or cosmetology, those are fast growing industries that this institution does not give student the opportunity to follow.
Senior	Management	Actually connect with options in career services rather than them just saying do handshake and good luck.
Senior	Marketing	Help us get jobs
Senior	Marketing	Provide more real-world classes, how to use Excel, spreadsheets, etc. Go over AI and explain how we will be using it in the work place.
Senior	Public relations and advertising	I think panels that discuss their actual duties in the work place would be helpful to help students understand what a real workplace will require of them. I also think panels are helpful because they allow students to ask their questions to a professional who is currently in the work force.
Senior	Early childhood education	Communicate about what is needed to graduate or how we could prepare
Senior	Music or art education	N/A
Senior	Secondary education	There could be an exception of the 30/40 rule for students that switched their major a semester before they graduate. I was in the accounting major for most of my college career, but then one semester before I graduated, I switched to English education. Now, the rule is biting me in the butt, and it is harder for me to get classes.
Senior	Other education	NA
Senior	Electrical or electronic engineering	Just try your tie the coursework to real world applications.
Senior	Electrical or electronic engineering	This institution could hire better professors who don't do things backwards. For instance, my linear algebra professor while giving an example states "I'm not going to do this, yall can figure it out" and then proceeds to the next theorem. He gives homework and then says it's due AFTER the exam, so if we don't know how we did on the homework...what makes you think we know what to do on the exam? It's completely backwards..He doesn't answer questions directly either so you're left with more questions. It's ridiculous. The math department as a whole is the worst I've ever seen and that's why students do their math at Amarillo College and have it transferred over. Because they actually care about the students doing well.
Senior	Electrical or electronic engineering	Lean six sigma course certification
Senior	Healthcare administration and policy	N/A
Senior	Kinesiology	I think they are very hands on and involved, they are just fine!
Senior	Nursing	n/a

Senior	Nursing	No
Senior	Veterinary science	N/A
Senior	Veterinary science	None. They do a great job.
Senior	Criminal justice	Maybe offer resources when speaking to a employee because I did not know what was offered or available.
Senior	Criminal justice	Be more involved with solely online students and help them find resources in their area.
Senior	Criminal justice	Respond to emails or questions faster
Senior	Public safety and emergency management	Absolutely not. I'm over 100 miles away and my experience has been wonderful
Senior	Public safety and emergency management	Please address the EMA degree plan. Specifically, the confusion on the Leadership Electives section. There is a note regarding the use of 2 EMA courses that is not accurate and very confusing when planning classes.
Senior	Social work	The university has been great. I really valued my time here, and I feel like I have grown so much professionally and personally. Go, Buffs! I can't wait to count myself among the alums who have made something of themselves after attending this empowering institution.
Senior	Computer information systems	N/A
Senior	Computer information systems	My experience at WTAMU has generally been a positive one, especially in terms of the flexibility it offered me as a nontraditional, mostly online student balancing full-time work and a full course load. I appreciated the opportunity to engage with organizations like the American Marketing Association and BuffTeks, and I worked on campus during my time here, which gave me unique insight into university operations and career development efforts.

That said, there are areas where WTAMU could improve in helping students—especially online, nontraditional, and underrepresented students—develop clearer career paths and gain more meaningful, work-related skills.

First, peer interaction was limited throughout my time at WT. Despite being involved in student organizations, I found that overall student engagement—particularly for on-campus activities—was fairly low. As someone eager to connect, learn, and contribute, this lack of peer engagement made the university experience feel more transactional than collaborative at times. For fully online students, this issue is compounded. Without a strong virtual community or structured opportunities to interact with classmates, it's easy to feel isolated even while staying on top of coursework.

Second, academic advising felt minimal and reactive. While advisors were available to answer direct questions, they rarely offered proactive guidance or suggestions based on my background, interests, or goals. For instance, I would have seriously considered a minor in mathematics had it been brought to my attention earlier—but this was never discussed. I've come to realize that a student's success at WT largely depends on how assertive and self-directed they are. While the tools and resources are there, they're not always visible, and many students may not know what to ask for. More intentional advising and personalized guidance would help students maximize their academic experience and better align it with career goals.

WTAMU also presents itself as an inclusive and welcoming institution, but in practice, that inclusivity can feel superficial. As a student in the LGBTQ+ community, I've noticed that resources and support systems for students with a wider range of identities, perspectives, and cultural needs are limited. The campus culture reflects strong Christian values, which may be comforting to many—but it can also leave students who fall outside of that mold feeling underrepresented or unsupported. Efforts to foster belonging must go deeper than branding or symbolic gestures. True inclusion means building intentional spaces, programming, and support networks where all students—regardless of faith, identity, or background—can thrive without having to advocate for their basic visibility.

Senior	Computer information systems	I think the curriculum could offer more examples like videos or practice test sheets
Senior	Computer information systems	N/A
Senior	General studies	We could get rid of DEI and stop focusing so much on our differences and aim towards a common goal instead.
Senior	General studies	More interactive learning for online students



Senior	General studies	I would say allowing professors to discuss the resources on campus more within their coursework. Often times stud can be forgetful of these resources in need a reminder from their professors in class or online. If professors are able to provide extra credit or just healthy reminders to students of different ways they can out and get help or tips to better prepare them for the future and their careers may help prepare students.